



RSM

STUDENT

REPRESENTATION



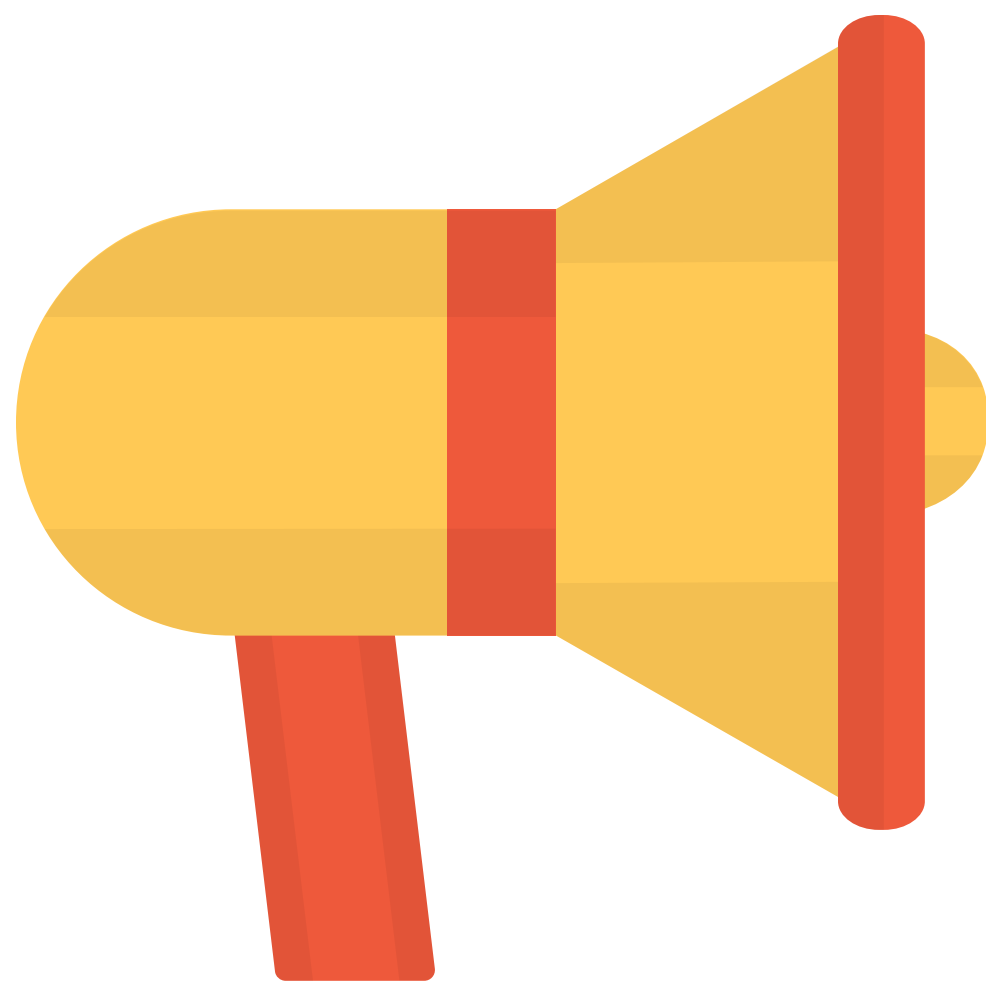
SPEAK YOUR MIND!

MAKE THE CHANGE HAPPEN.



**RSM STUDENT
REPRESENTATION**

UPDATES

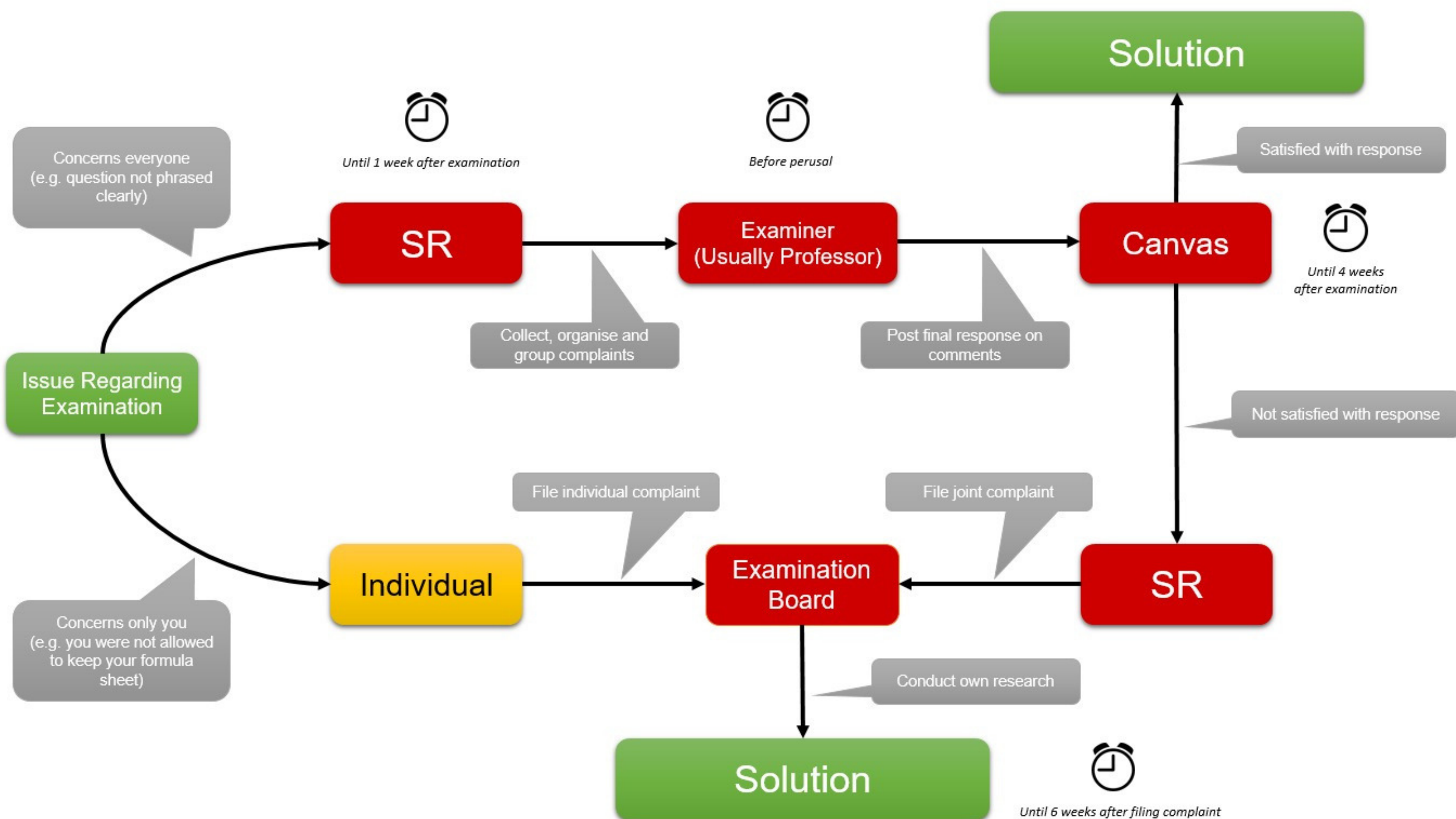


**WE STRIVE TO IMPROVE THE
EDUCATION AT RSM BY GIVING
STUDENTS A VOICE.**

Now we are here to brief you on
our work in progress.



Complaint Procedure



FYI, THESE ARE YOUR OPTIONS WHEN YOU HAVE A COMPLAINT.

SR can support you in voicing your concerns.



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BA 1: GEDRAG IN ORGANISATIES (ORGANISATIONAL BEHAVIOUR)

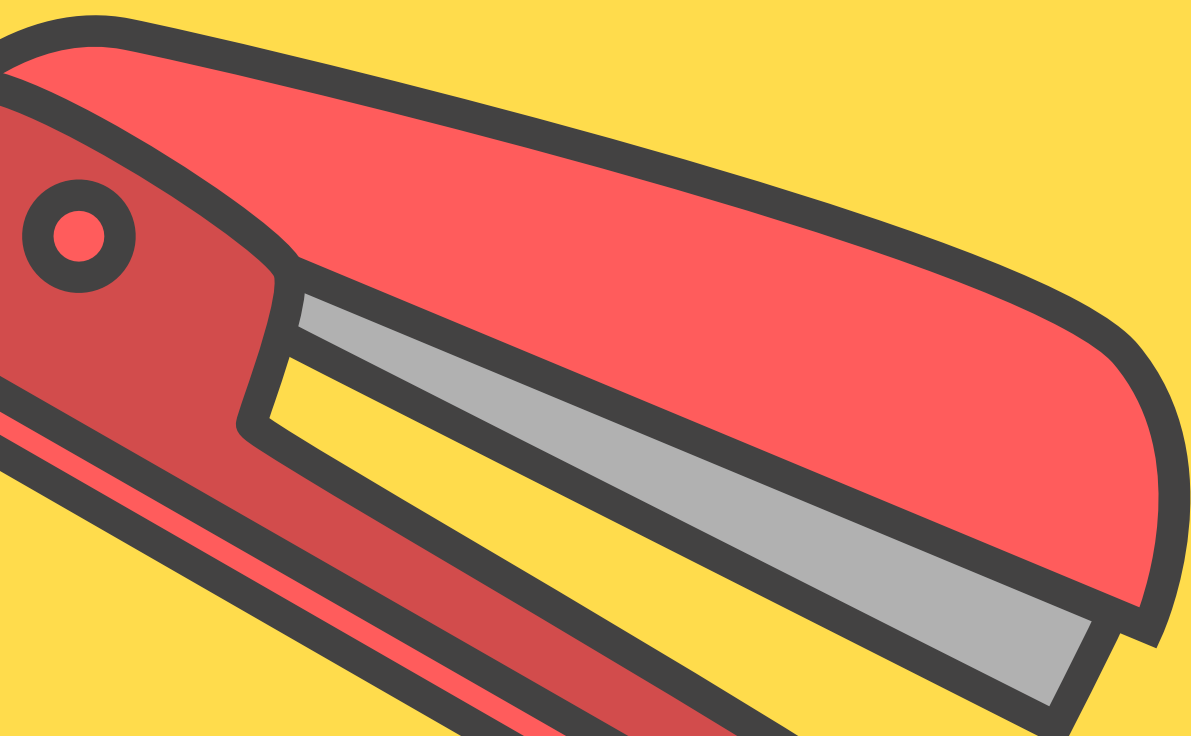


MAIN CONCERNS

- Confusion about what chapters needed to be studied for exams
- English lectures were hard to follow

ACHIEVEMENTS

- Practice materials available
- Dutch lecture slides offered

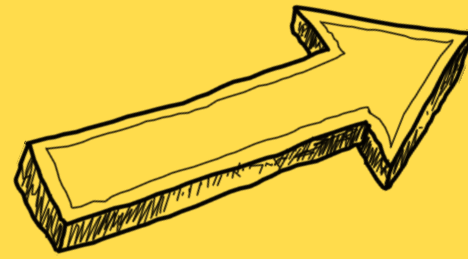




EXAM CHAPTERS

Before (2017)

- Students complained about stress over exams, as they could not understand which chapters would be required and covered



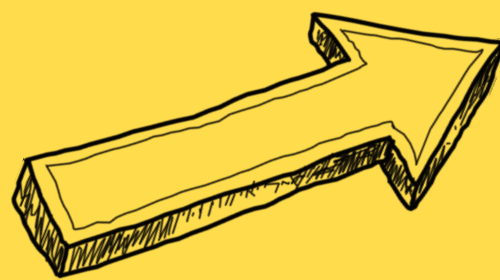
After (2017)

- The professor posted a variety of practice materials on Blackboard, clearly stated the required chapters, and discussed further clarification in lectures

LECTURES IN ENGLISH

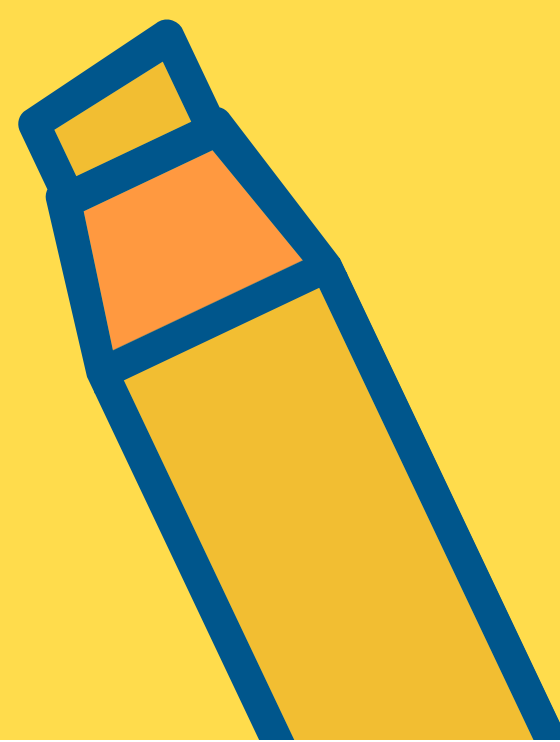
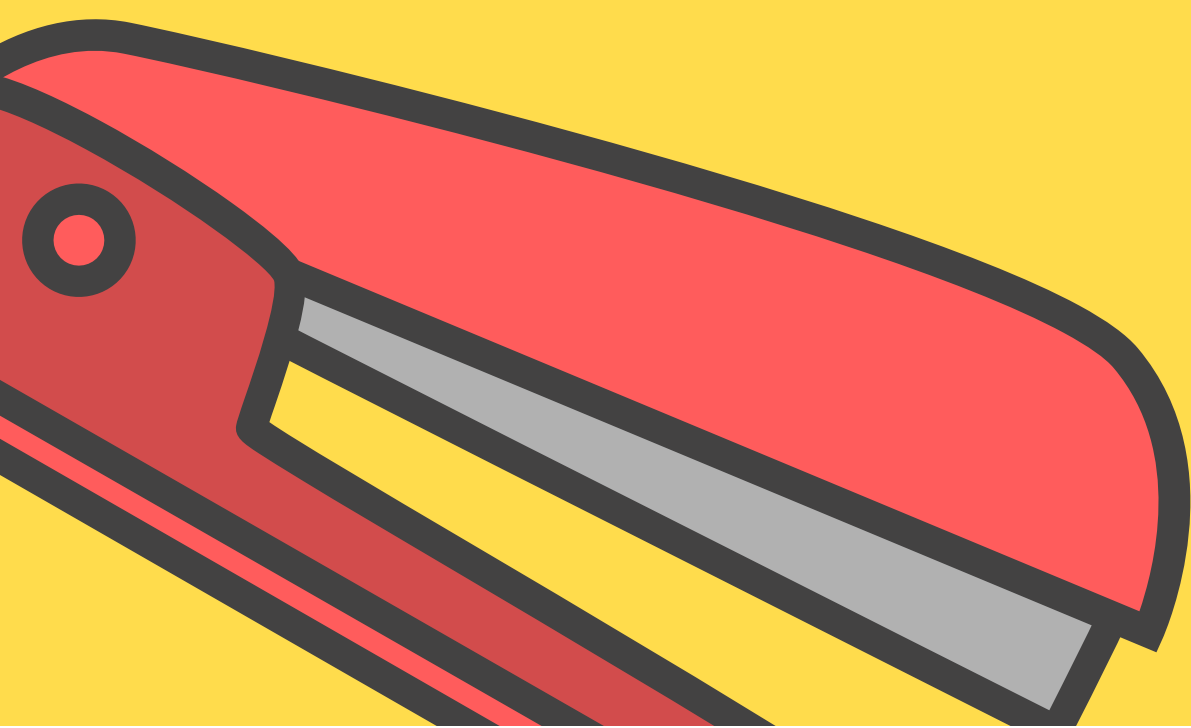
Before (2018)

- Students voiced that the lectures in English were hard to follow
- Confusion also resulted in people talking and disrupting others during lectures



After (2018)

- The professor provides Dutch powerpoint slides to make the content clearer and easier to follow
- Noise is reduced and students become more focused during lectures





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SUCCESS STORIES



**WE STRIVE TO IMPROVE THE
EDUCATION AT RSM BY GIVING
STUDENTS A VOICE.**

Now that you have given your feedback, we are here to show you the great changes you have made possible.



IBA 1: SKILLS IT

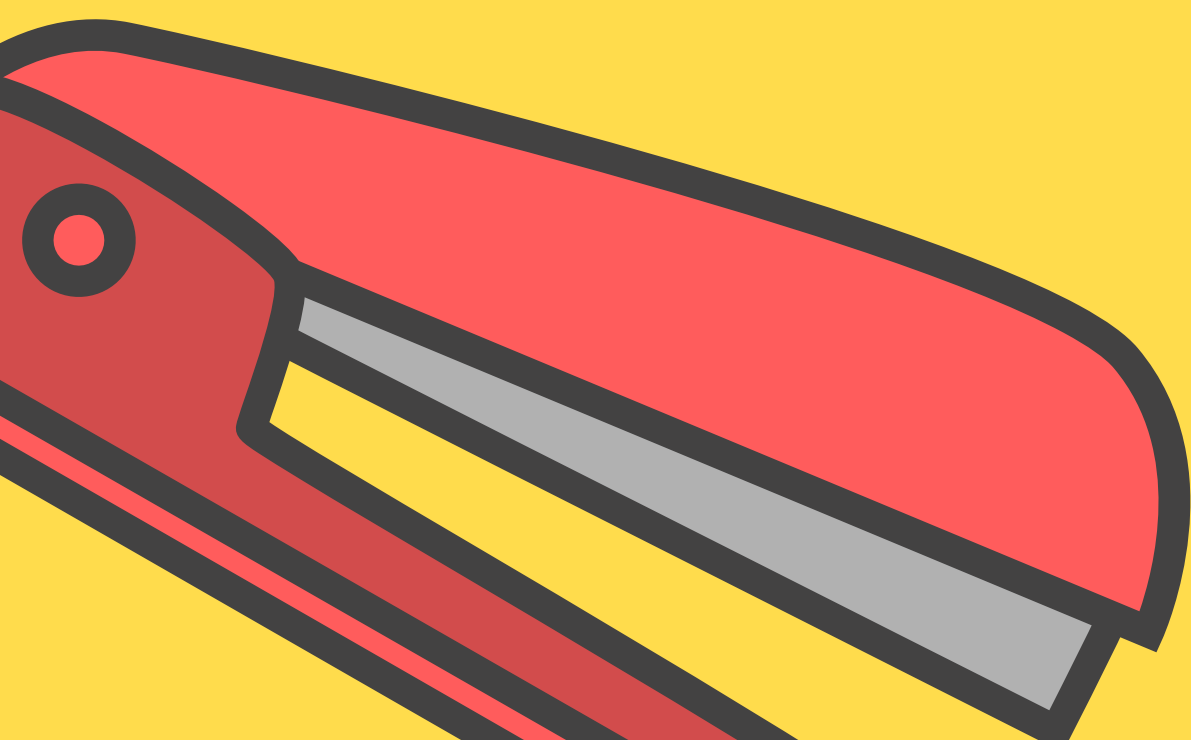


MAIN CONCERNS IN 2017

- Workshop quality
- Gap between basic and advanced materials

ACHIEVEMENTS IN 2018

- Overall feeling of positive evolvement of the course and higher student satisfaction
- 7% more students are passing the course after Test 3

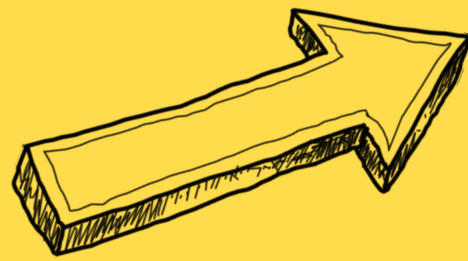




WORKSHOP

Before (2017)

- Students suggested smaller workshops to combat ineffectiveness and tailor to different needs
- Students desired closer interaction with the TAs



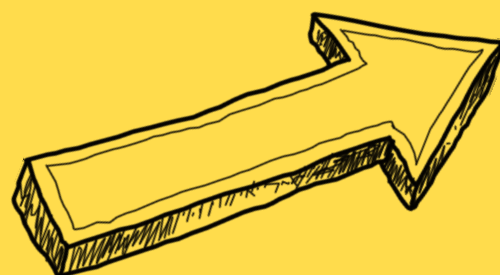
After (2018)

- Entry-level test is given to determine which students need extra attention
- Professor Schouten himself helps students during workshops and question hours

MATERIAL GAP

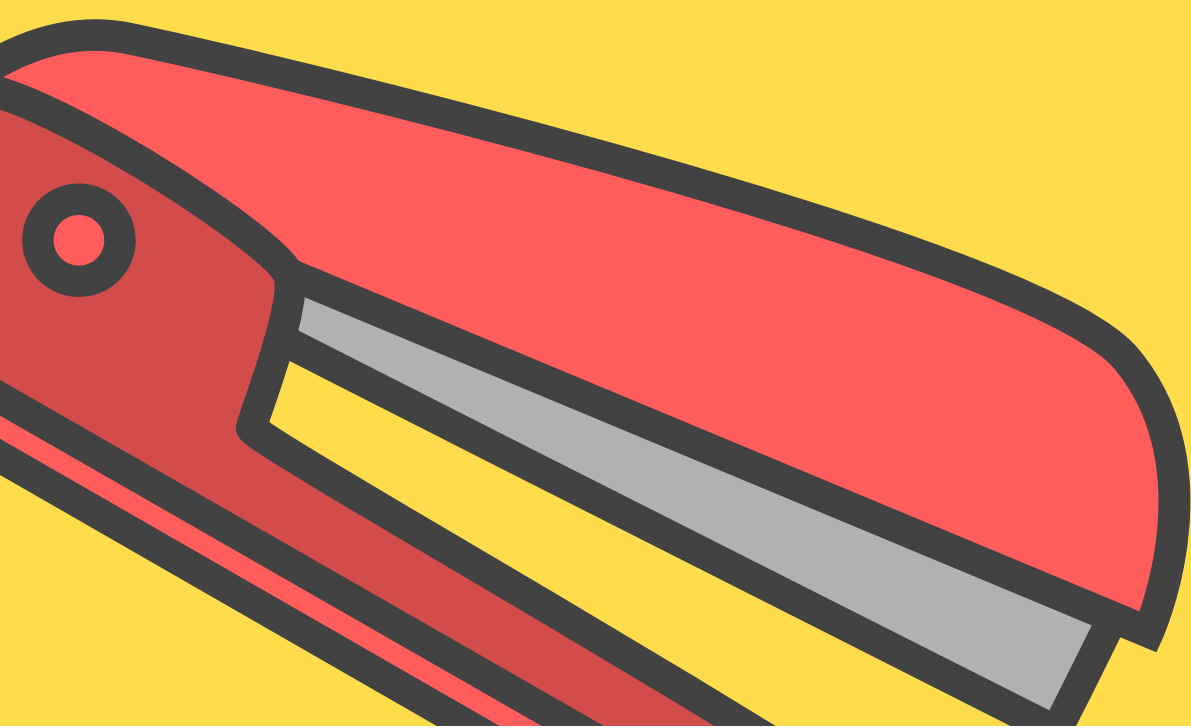
Before (2017)

- Students voiced their concerns about a large gap between the basic and more advanced study materials



After (2018)

- More difficult tasks are discussed in workshops
- More questions in the tests are fit for partial grading
- Extra materials like webcasts on challenging assignments are offered much earlier





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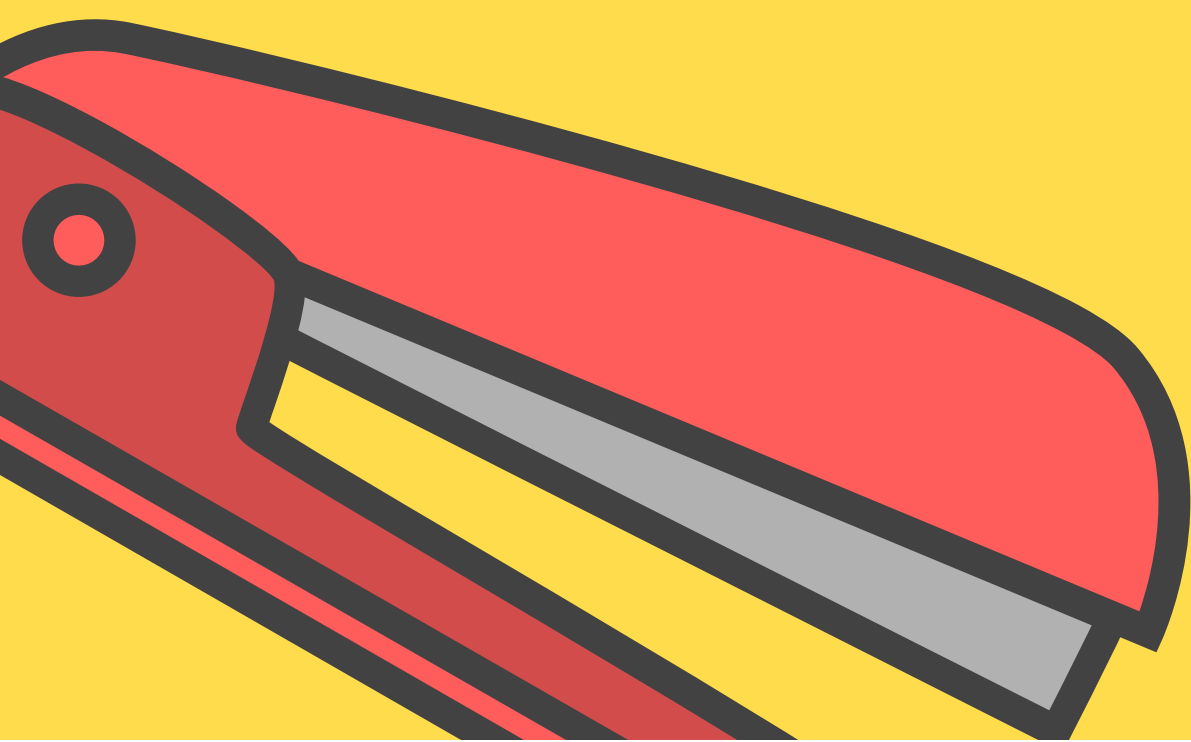
IBA: TRIMESTER 7



“It wasn’t just an individual complaint that made the difference, it was the power behind the whole student body that made the difference.

This was thanks to SR.”

- Irene Kroon, Career Development Manager





THE PROBLEM

Trimester 7, equal to 20 credits, offers three options: international exchange, internship and minor. However, only exchange programmes were equivalent to 20 credits whereas the others were only worth 15.

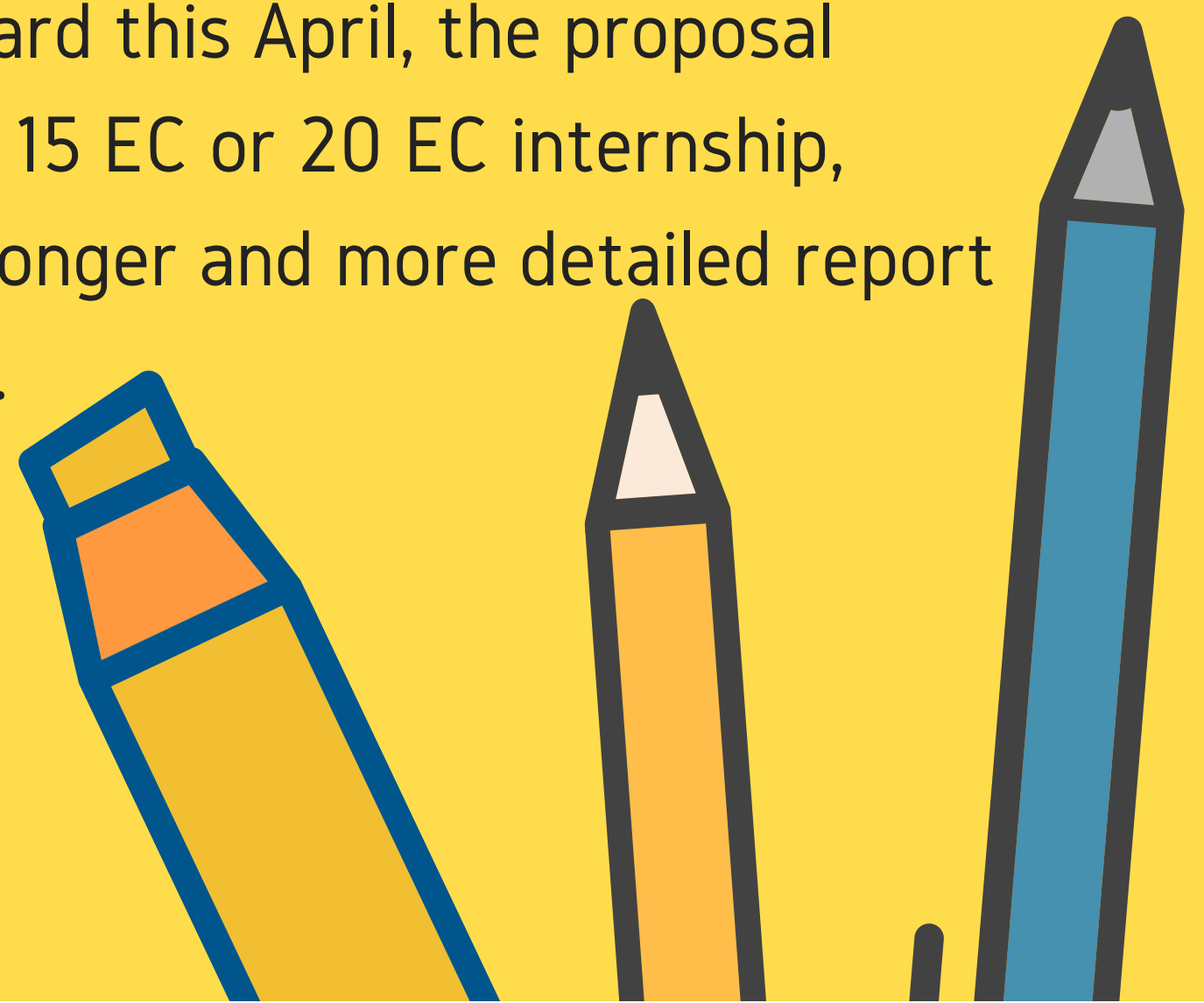
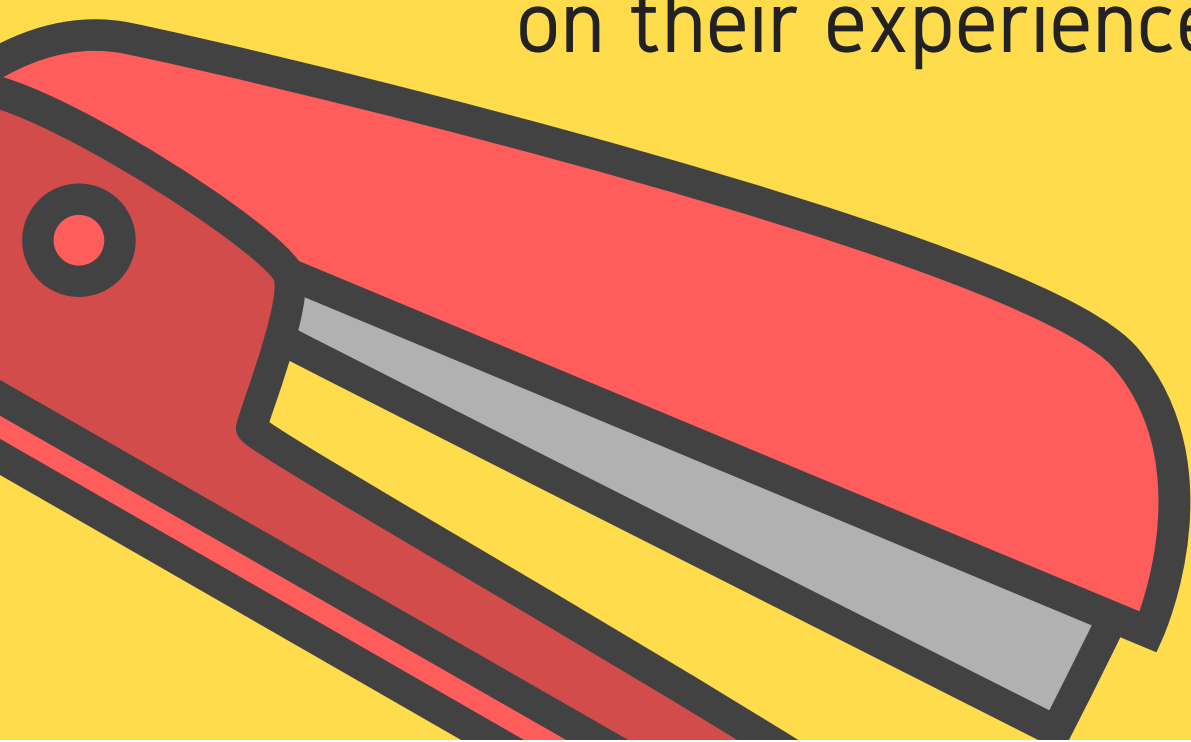
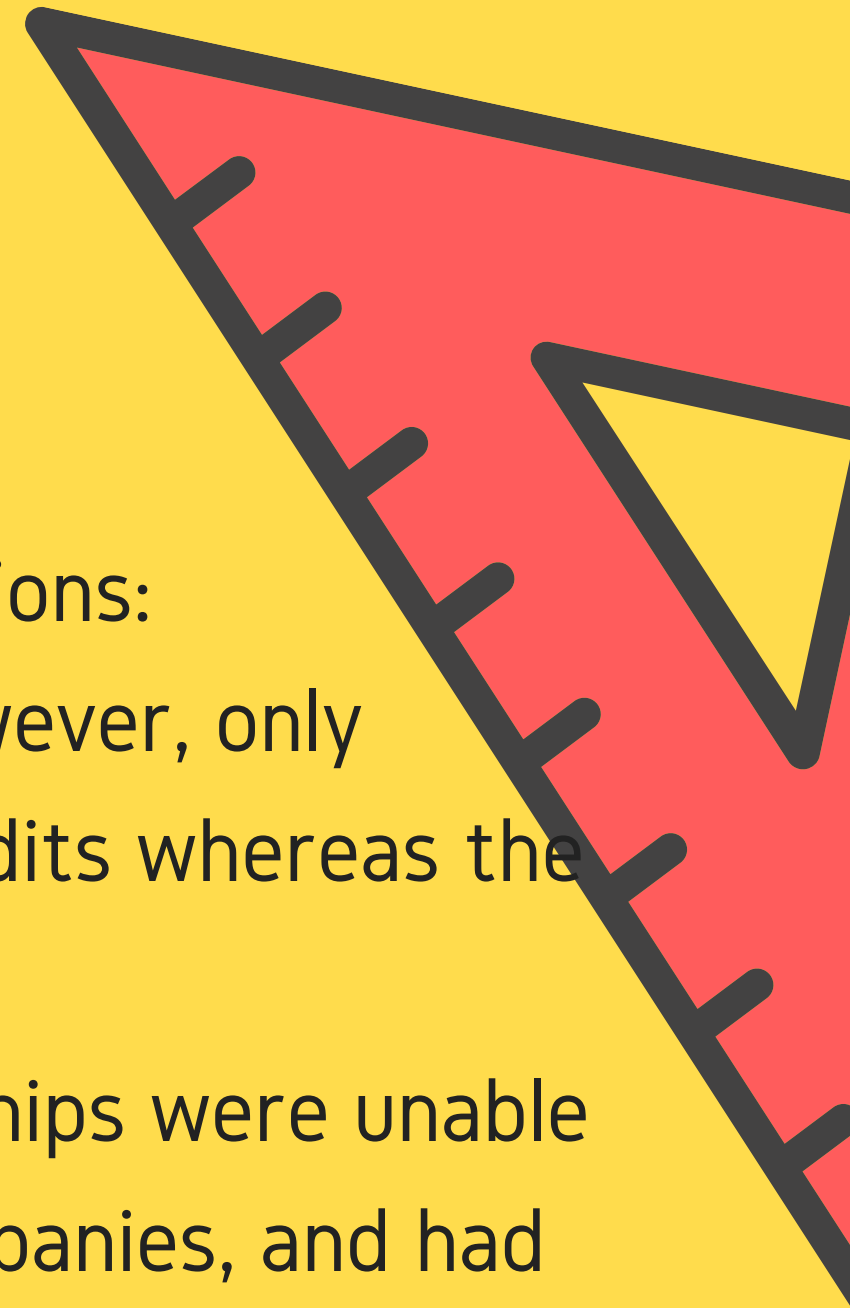
Unlike students on exchange, those doing internships were unable to work for 3 months, as requested by many companies, and had to take electives in November to gain the remaining 5 credits. This was regarded as unfair and many complaints were received by SR and the Career Centre.

THE PROCESS

SR worked closely with the Career Centre in order to create a proposal to solve the issue. As Irene Kroon, Career Development Manager, discussed during our short meeting, SR helped gather complaints from the whole student body and provide thorough insight. In January 2018, Ms. Kroon discussed this matter Programme Management in a course evaluation.

THE PROPOSAL

Submitted to the Examination board this April, the proposal suggests an option to do either a 15 EC or 20 EC internship, provided that students submit a longer and more detailed report on their experience for the latter.





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**THANK
YOU!**



**For speaking your mind
and making the change.**

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